

# The Network University: Quality Assurance - ACT



Co-funded by the  
Erasmus+ Programme  
of the European Union

**Vic Klabbers**

## SURVEY

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**QUAERE helped me to:**

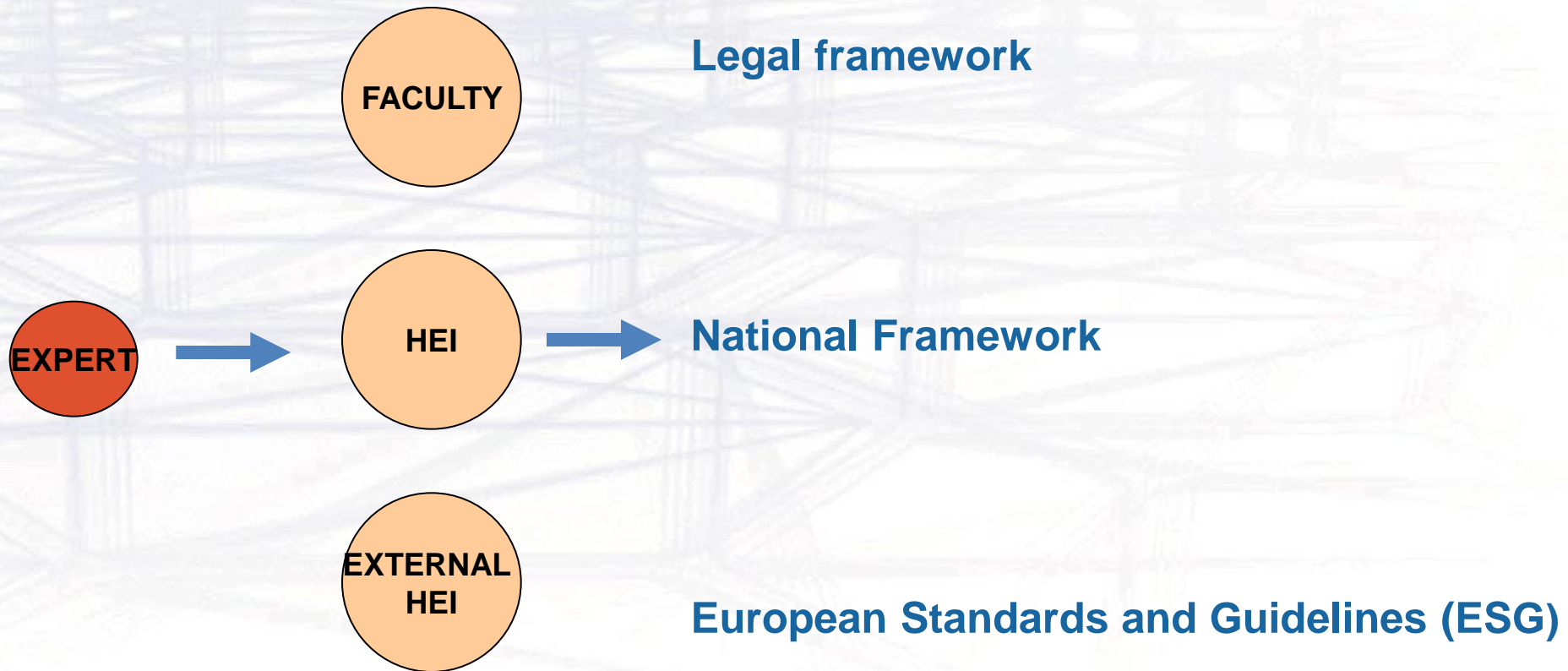
- **Understand the different approaches to accreditation and ESG framework**
- **To set up a Self Assessment Report (SAR)**
- **To organise a site visit**
- **The involvement of external stakeholders**
- **The importance of participation of students**
- **The implications for the internal organisational aspects**

## the Plan-Do-Check-Act cycle

The cycle involves the following four steps:

- 1. Plan:** establish direction and ambitions, develop and work out the details of policy in accordance with objectives, and plan activities based on a systematic analysis of the environment and the available resources
- 2. Do:** implement the planned activities
- 3. Check:** evaluate the implementation, measure the results, critically reflect on the results and compare the outcomes with the stated goals
- 4. Act:** draw conclusions and formulate points for improvement, modify plans where necessary and/or formulate objectives for the period ahead. Once the objective has been achieved, it is important to safeguard the policy, in which case the A stands for Adapt.

# What is next?



## How?

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- To train people in my faculty
- To train people in my HEI
- To train people in other HEI's
- To educate and assist external stakeholders
- The role as an HEI to share experiences with other HEI's
- The role as an HEI to participate in a national framework